***ABSTRACT***

*The final report entitled* ***“Effectiveness Of Service in Death Certificate In The Department Of Population And Civil Registration of East Lombok West Nusa Tenggara Province”*** *was created to find out how the Effectiveness of Service Death Certificate in the Department of population and civil registration of east Lombok and to find out what the determind factor in the Department of Population and Civil Registration of East Lombok district in providing service of deatch certificate. Well as to know the effort that has done in to face the obstacles in order to the process of the dearth certificate service.*

*Analysis of the teorotical perspective, the writed used the Gibson and Steers and on a normative perspective used the Regulation No. 15 year 2014 .this study uses a descriptive methods with an inductive approach. Data techniques used by researchers with triangulation techniques, observation, and documentation as an instrument if data collection.*

*The results showed that the effectiveness of service in death certificate in the department of population and civil registration of east Lombok is not effective because there are still some shortcomings, namely a lack of quality public education about the importance of the death certificate, the lack of facilities and infrastructure, in addtition to limited persone resources. Some of the advice given by the author are give more attention to back the quality of services that can improve the effectiveness of service such as an increase in the number and expertise of employees, facilities and infrastructure*

***Keyword : Effectiveness, Service, Death Certificate, Department of Population and Civil of East Lombok***