**ABSTRACT**

In Indonesia the implementation of E-ID card is already running, but not optimal. In its application are still many obstacles facing the government. One is the delay in service creation. It occurs in some areas, one of which is in the district of Puncak Papua Province. With this background, the authors conducted a study that focuses on how the ID card service-El District Mabugi, factors that hinder the ID card service-El District Mabugi and what efforts are made by the Head of the District in overcoming these obstacles District Mabugi. This study entitled "**MAKING KTP-EL SERVICE IN PEAK DISTRICT DISTRICT MABUGI PAPUA**".

Data collection methods that I use is the qualitative method with inductive approach. Data were collected by using observation, interview, and documentation. While the data analysis using data reduction, data analysis Data Display.

Based on the analysis, it can be explained that the ID card service-El on Distik Mabugi Peak District in service KTP-El has not been optimal. It is in the value of the indicator (systems, procedures, and methods) with sub-indicators (system service implementation, results of the work, routine and timely presence, the service process, long implementation time, facilities and infrastructure, maintain a good attitude and professional in every relationship between individuals, a means of socialization, and provide information to others) Were in the assessment.

Factors inhibiting ID card service-El related to the implementation of services, infrastructure is not yet available, the lack of community outreach on the importance of KTP-El.

Efforts are being made to overcome the barriers in the above is the implementation of the monitoring conducted regularly by management in this regard the Chief District Mabugi, every day and the construction of new buildings as well as the implementation of socialization conducted about the usefulness of KTP-El then approached society in the implementation of the service of making KTP-El, in order to facilitate the public in the E-ID card recording.