**ABSTRACT**

The title of this final report is “Issuance Services of Death Certificate in Department of Population and Civil Registrasion in Jambi, the Province of Jambi”, which is written in order to know how the service of Department of Population and Civil Registrar in giving issuance services of death certificate. There are still many people do not have death certificate due to lack facilities and infrastructure and the limited resource of apparatus. Moreover, caused by unknowing the importance of death certificate, in which caused by lack socialization of death certificate, which has to get special concern from the government in Jambi through Department of Population and Civil Registrar to be followed up by finding appropriate solution.

This study uses qualitative method by using the inductive descriptive approach that aims to create systematic description, depiction or drawing, which is factual and accurate with investigated facts and relation among investigated phenomenon. Then making conclusion, general problem solving by using interview, observation, and documentation as instruments for data collection.

Based on the result of this study, it is expected that socialization and counseling have to be enhanced to motivate the community to use and implement long-term program by adding facilities and infrastructure as well as increase the quality of resources of apparatus in giving information about the importance of death certificate to public.