ABSTRACT

In in human life would be no significant events in his life that relating to demography .As the quality of service that by the officials in particular agencies to the people who could certainly into pleasure profits to the community is .In this research writer take on titles **Service the Issuance of Birth Certificate Children Outside Marriage in the Population and Civil Registration Gorontalo Regency**. The provision of the service that given by jakarta dept. of population and civil registration at Gorontalo Regency seen back about direct evidence, the reliability of , the responsiveness of collateral and empathy so that the service provided to the public can be maximum.

As for the purpose of this report is to find quality of services birth certificate children out of wedlock in the population and civil registration Gorontalo Regency and to know the barrier in the services and know the efforts of population and civil record gorontalo in service the issuance of birth certificate children outside marriage

In this research writer uses the deskriptid by approach inductive .The data on research is person , place , and paper .In this research data collection techniques used by observation , interview , and documentation .Langkah-langkah taken an author in analysis techniques data is process data , presentation of data , and draw conclusions.

From the research , writer can conclude the responsiveness and an empathy given service providers to the community .As for some helpful suggestions of the author to the office of population and civil registration at Gorontalo Regency in order to memeperhatikan back the aspects that are able to improve services as increase of facilities and infrastructure , the addition of employees , providing education and training for employees , and do counseling to residents.